

# MIXX<sup>®</sup>

## StreamQ C1 Wireless Headphones

QUICK START GUIDE



# MIXX

THANKS!

Thanks for choosing our MIXX StreamQ C1 headphones.

All of our products come with a 2 year warranty for peace of mind.

Feedback is welcome, email us on [support@mixx-io.com](mailto:support@mixx-io.com) for any comments or queries.



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# LET'S START

What's in the box?



## LET'S CONNECT

### First Time Pairing

**Power on 11** . Use the power switch to turn on.

A voice prompt 'Power on, pairing' confirms the headphones are on and in pairing mode.

The LED Indicator Light **8** will flash BLUE and RED ready to pair with your audio device.

Go to the Bluetooth settings on your audio device to select 'MIXX StreamQ C1' from the list.

Once paired successfully you will hear 'Connected' and the LED Indicator Light **8** will switch off.

You can now enjoy your music, watch a video or take a call handsfree.

The headphones will automatically reconnect to the last device they were paired with, confirming 'Connected'.

If there is no Bluetooth connection after 3 minutes the headphones will automatically turn off by confirming with 'Power off' and the LED Indicator Light **8** will flash RED once and then switch off.



## LET'S STAY CHARGED

A voice prompt 'Battery low' allows for 2 minutes play time before the headphones power down stating 'Battery low, power off'.

The LED Indicator Light **8** will flash RED once and will then switch off.

Connect the headphones to a suitable USB wall charger, computer USB port or a power bank using the Micro USB Charging Cable **12** supplied and connect it to the headphones Micro USB Charging Port **9**.

While charging, the LED Indicator Light **8** will glow RED.

Once the headphones are fully charged, the LED Indicator Light **8** will turn off. This can take up to 2 hours.

## LET'S GO WIRED

The MIXX StreamQ C1 headphones are suitable for devices with a 3.5mm audio socket.

A 3.5mm audio cable\* provides the flexibility to convert these wireless headphones to wired use.

Convenient when watching movies on a plane or when there is no Bluetooth connection.

**Insert** the 3.5mm audio cable into the 3.5mm Audio Port **7** of your headphones and the other end into your phone or plane's 3.5mm socket to start listening to your music or movie.

\*3.5mm audio cable available separately.



## TRAVEL FRIENDLY

For ease of storage while travelling, fold the MIXX StreamQ C1 ear pads in towards the headband **1** then pop them in your bag or, place the headband around your neck and rotate the earpads to rest comfortably on your shoulders.



The headband is adjustable and can be extended **2**. It also has soft cushioning **3** for extra comfort on the top of your head.

## LET'S PLAY

### First Time Pairing

**Switch** the Power Button **11** to turn on your headphones. Go to the Bluetooth settings on your audio device to select 'MIXX StreamQ C1' from the list.

Once paired with your device, you will hear 'Connected'.



#### Play / Pause

**Short press** Call / Play / Pause Button **5**

#### Volume Up / Down

**Press and hold** the Volume Up / Down Buttons **4** / **6** to adjust the volume

#### Skip / Previous Track

**Short press** the Skip / Previous Track Buttons **4** / **6** to change tracks

#### Answer / End a call

**Short press** the Call Button **5**  
[Audio is picked up via the microphones **10** .]

#### Power On / Off

**Switch** the Power Button **11** on / off. You will hear 'Power on / off'.

## LET'S VIEW TECHNICAL SPECS

Play time:	Up to 7 hours
Bluetooth:	Version 5.0
Supported profiles:	A2DP, AVRCP, HFP, HSP
Wireless range:	10m
Speaker diameter:	40mm
Frequency Range:	20Hz – 20KHz
Rechargeable Battery:	300mAh Li-on Battery
Socket:	Micro USB
Charging Time:	2 hours

### Compatibility

Suitable for most smartphones, tablets, notebooks, laptops and computers with Bluetooth audio support or a 3.5mm socket.

## CONTACT MIXX

Feedback is welcome simply email us on [support@mixx-io.com](mailto:support@mixx-io.com) or visit [mixxaudio.com](http://mixxaudio.com) for more information.

## NEED EXTRA HELP?

### Common solutions

If you are experiencing problems with your headphones:

- Charge the headphones (see page 2).
- Power on the headphones (see page 4).
- Check the status on the LED Indicator Light (see page 1).
- Move your device closer to the headphones and away from any obstructions or interference.
- Try connecting to another Bluetooth device.

### Question & Answers

- Q.** How do I pair my headphones with my device?
- A.** See page 1, 'Let's Connect' to help pair your headphones with your audio device.
- Q.** How long does the battery last on my wireless headphones?
- A.** The battery lasts up to 7 hours on a single charge.
- Q.** Why can't I find 'MIXX StreamQ C1' in my Bluetooth menu of my phone?
- A**
- Carry out the 'Common solutions' suggested above the Questions & Answers
  - If you heard a voice prompt 'Connected' after you turned the StreamQ C1 headphones on, this means the headphones are currently paired to an audio device already.
  - Find the paired audio device and 'unpair' or 'forget' the StreamQ C1's in the Bluetooth menu before trying to pair them to a new audio device.

# LET'S BE SAFE

IT IS IMPORTANT THAT YOU PLEASE READ THIS SECTION COMPLETELY.

## For your protection

Check with your doctor before use if you are fitted with a medical device such as a pacemaker or a programmable shunt.

Ensure the product is correctly connected using the manufacturer's original accessories included with the product.

Do NOT make unauthorized alterations to this product.

Product may contain small parts which can be a choking hazard. Please keep the product out of reach from children under 6 and animals.

Whilst this product has been made using hypo-allergenic materials, you may suffer some skin irritation after prolonged use.

Do NOT listen to loud music for a long duration of time. We recommend turning the volume down before placing the device in your ears to avoid hearing damage.

Do NOT use the product while operating machinery, including cars, trucks or other vehicles.

Do NOT use noise cancelling mode or use your device in areas where the use of hearing is required for safety. e.g., while riding a bicycle, at a construction site or railroad etc.

Clean only with a dry cloth - Wipe off sweat from the earbuds and the charging case before charging.

## IMPORTANT!

Do NOT use a non-certified PD or QC3 wall charger as this may damage the product. Only use the cable supplied to charge your device.

If your product has become damaged in any way, does not operate normally or has been dropped, please refer to a qualified person to have the product checked before continuing to use it.

## WARNING:

**This product contains a Lithium battery. Incorrect disposal of this battery may result in an explosion.**

The operating temperature range for this product is 5° - 40° celsius.

Please avoid exposing the product, charging case and cable connectors to prolonged rain, moisture, or liquid spills/splashing.

Please remove your device from your ears immediately if they emit any loud unusual noise or you experience a warming sensation.

If you experience any of the issues listed above, please turn off your device and contact MIXX Ltd on [support@mixx-io.com](mailto:support@mixx-io.com)

## LET'S RECYCLE

This product can be recycled.

Products bearing this symbol  must NOT be thrown away with normal household waste.

Take the product to a collection point designated for recycling of electronic devices. Find out more about return and collection points through your local authority.



# MIXX



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